

2018 年四季度消费者投诉情况通报

2018 10 12

500

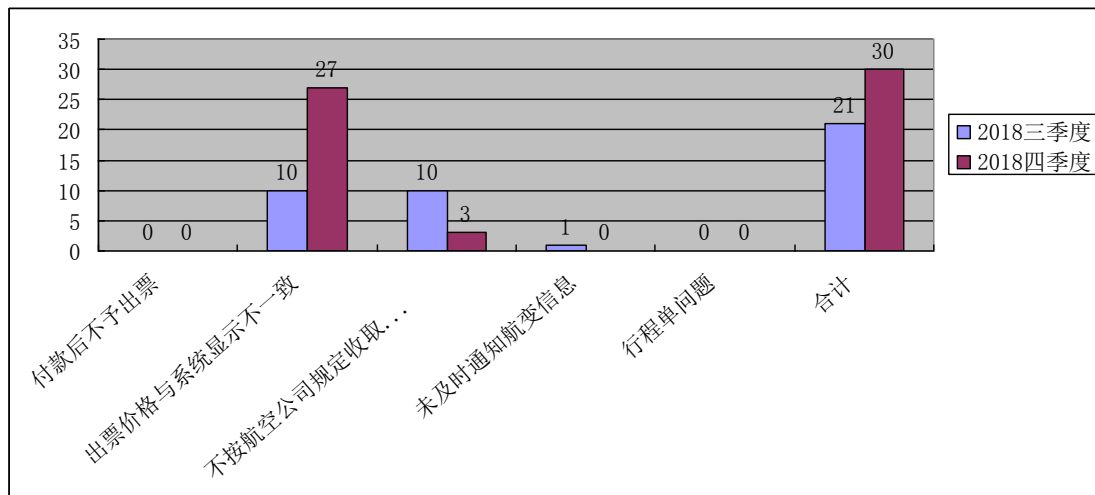
30

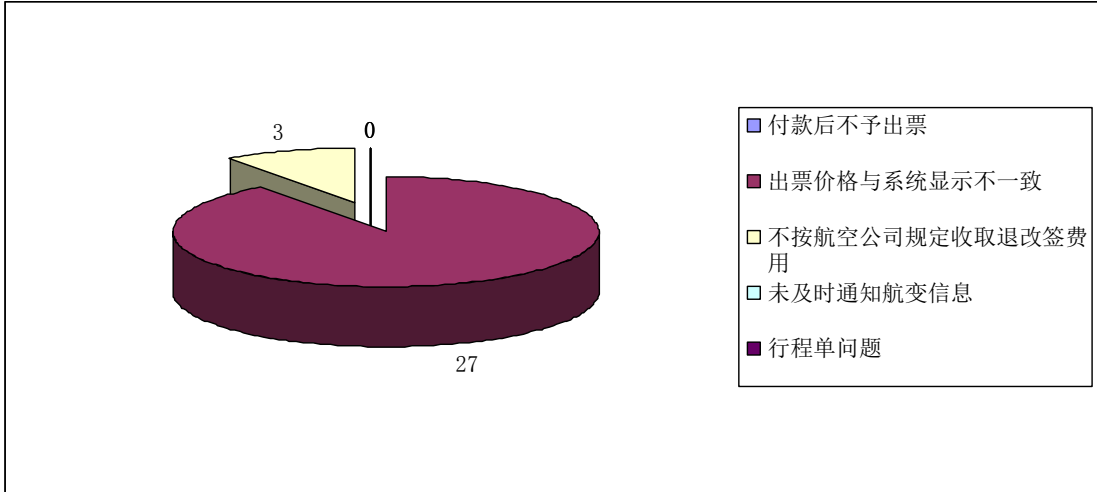
2018

11.7%

42.8%

	2018 3		2018 4	
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	9	1	21	6
	7	3	1	2
	0	1	0	0
	0	0	0	0
	21		30	





	0	0	11	0	0	1	0	0	0	0	12
		0	2	3	1	0	0	0	0	0	
		0		0	0		0	0	0	0	4
	0	0	3	0	0						